

Can I decrypt my files on my cloud storage folder?

1. You cannot decrypt your encrypted files on your cloud storage folder.

Your encrypted files on your cloud storage folder will remain as encrypted (*.efcp) file, and you cannot decrypt the files on the cloud storage without CredeonCP application working. However, the CredeonCP application performs file encryption and decryption only on your local computer. So, you need to confirm your unencrypted original file on your local computer, before the end of service date or uninstallation of CredeonCP application.

Please note that there is no application to decrypt files on your cloud storage directly.

2. Your unencrypted original files are located at the below **CredeonCP system folder** on your computer.

1) Windows PC (default)

[C:\Users\%username%\CredeonCP] folder or

[C:\Users\%username%\CredeonCP(n)] folder (n: number)

Example:[C:\Users\Yourname\CredeonCP]

2) Mac (default)

[<home>\CredeonCP] folder or

[<home>\CredeonCP(n)] folder (n: number)

Example:[Yourname\CredeonCP]

Note:

If you setup your **CredeonCP system folder** at different place, please find out your “**CredeonCP**” or “**CredeonCP(n)**” (n: number) folder on your computer.

Notes on after the end of service date:

- After the end of service date, the encrypted files on your cloud storage folder cannot be decrypted or synchronized with unencrypted files under CredeonCP or CredeonCP(n) folder on your computer.

- End -