

What should I do before or after the end of service date?

1. Find and confirm your unencrypted original file on your computer.

Your unencrypted original file location (*CredeonCP* system folder):

1) Windows PC (default)

[*C:\Users\%username%\CredeonCP*] folder or

[*C:\Users\%username%\CredeonCP(n)*] folder (n: number)

Example:[*C:\Users\Yourname\CredeonCP*]

2) Mac (default)

[*<home>\CredeonCP*] folder or

[*<home>\CredeonCP(n)*] folder (n: number)

Example:[*Yourname\CredeonCP*]

Note:

If you setup your *CredeonCP* system folder at different place, please find out your “*CredeonCP*” or “*CredeonCP(n)*” (n: number) folder on your computer.

2. Do I need to back up my unencrypted original file on my computer?

Uninstallation of *CredeonCP* application does not delete your *CredeonCP* system folder or any of your unencrypted original file under the folder, so you do not need to back up your files.

3. Uninstall *CredeonCP* application from all your computers.

Please uninstall *CredeonCP* application from all of your computers.

Please confirm that you uninstall *CredeonCP* application from all computers.

4. Delete all *CredeonCP* encrypted files on your cloud storage folder.

Please delete all files (*.efcp) encrypted by *CredeonCP* after confirmation of all unencrypted original data.

5. Create new folder on your cloud storage for new share.

Please create new folder for sharing your original file and store your file, if necessary.

Notes on after the end of service date:

- Even if you add, edit, or delete your original unencrypted file under *CredeonCP* or *CredeonCP(n)* folder on your computer, the file will not be encrypted or synchronized with your cloud storage.

- End -