

What happens after the end of service date?

1. You cannot log in to CredeonCP server, anymore.

- 1) The Error (CPD15_209) pop-up window appears whenever you start up your computer.



Because your CredeonCP user accounts will be no longer available on the day of end of services, you will get the error (CPD15_209) pop-up windows, whenever you start up your computer.

[\[CPD15_209\]](#)
The user ID or password is incorrect.

In order to close this window, you need to click [OK] button.

- 2) Credeon login pop-up window appears.



Your CredeonCP application continue to log in to CredeonCP server and CredeonCP User Authentication window will be opened.

You cannot log in to CredeonCP server with your account anymore.

In order to close this window, you need to click [Cancel] button.

2. Your CredeonCP application stops encrypting or decrypting your files.

Your original unencrypted file under **CredeonCP** or **CredeonCP(n)** folder cannot be encrypted for synchronizing with your cloud storage. The synchronized data with your cloud storage cannot be decrypted for **CredeonCP** or **CredeonCP(n)** folder.

3. Files on your cloud storage and your local computer.

- Your encrypted files on your cloud storage folder will remain as encrypted (*.efcp) file.
- Your original unencrypted file will remain under **CredeonCP** or **CredeonCP(n)** folder on your computer.

Notes on after the end of service date:

- Even if you add, edit, or delete your original unencrypted file under **CredeonCP** or **CredeonCP(n)** folder on your computer, the file will not be encrypted or synchronized with your cloud storage.
- The encrypted files on your cloud storage folder cannot be decrypted or synchronized with unencrypted files under **CredeonCP** or **CredeonCP(n)** folder on your computer.